

# Taynuilt Trees

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www.taynuilttrees.co.uk  
VAT Reg. No. 793624301

## Terms and Conditions:

- Orders must be received in writing or email and once confirmed can only be cancelled at our discretion and may be charged in full.
- Orders must be identified with a Purchase Order Number, or other unique reference, in any correspondence.
- All goods and services are subject to VAT at the applicable rate on the date of supply.
- Payment in full may be required prior to dispatch of goods from new customers or those without an approved credit account.
- Complaints must be made in writing/email within 7 days of receipt of goods. Failure to do so will nullify any complaint and acceptance of delivery will be assumed.
- Whilst every effort is made to supply stock of best quality, no warranty is given as to description, quality, growth or productiveness. Whilst every effort will be made to supply orders to our customer's satisfaction, no guarantee of completion by a fixed date can be given and no claim for any consequential loss will be accepted. **Taynuilt Trees** accepts no liability for loss or damage arising from the use of any information supplied. In all cases our liability is limited to replacing the items at fault, or at our discretion, making an allowance not exceeding the value of the order in question. No liability for consequential loss will be accepted.
- Force Majeure: **Taynuilt Trees** will not be liable for any claim relating to its failure to supply, where this failure has arisen due to climatic, natural, accidental or any other causes beyond our control.
- The placing of an order implies acceptance of these Terms and conditions.

**Payment Terms:** Payment within **30** days of invoice date unless otherwise stated.

Payment can be made by:

- BACS to Taynuilt Trees, Bank of Scotland account no. 00937080, sort code 80-17-99
- Please let us know you have made a BACS payment.
- If BACS is not possible customers can send a cheque payable to '*Taynuilt Trees*'